



Deposit

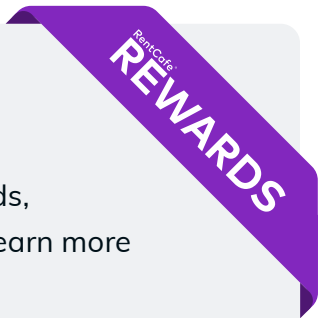
- ✓ Personalized options to reduce move-in costs
- ✓ Eligible for RentCafe Rewards
- ✓ Earn interest on eligible funds

When you move in with RentCafe, you can fulfill your security requirement through Obligo right from your RentCafe account. Obligo offers flexible options without the upfront cost of a traditional deposit. That means lowering move-in costs or earning interest on Obligo held funds. The choice is yours!



Eligible for RentCafe Rewards!

Earn points upon sign up, redeemable for gift cards, items from leading brands, experiences, and more, as well as receive interest for funds held by Obligo. Learn more about RentCafe Rewards at RentCafe.com/rewards.



RentCafe®
REWARDS

FAQ

What is Obligo?

Obligo provides renters with a better way to fulfill their security requirement than a traditional security deposit. Rather than paying a large sum by check or certified funds to your property manager, Obligo offers personalized, flexible electronic options to renters, making move-ins easier and quicker. By partnering with your property manager, Obligo offers qualified renters a No Deposit option. For renters who don't want to reduce their move-in costs, you can pay your Full Deposit to Obligo and earn interest on the funds.

Is Obligo just like a traditional security deposit?

No. Obligo is a new standard for security deposits. Instead of having to pay a large upfront sum directly to your property manager, Obligo is a trusted third party that partners with your property manager to offer you more options and benefits.

Qualified renters receive flexible options that:

- Reduce move-in costs
- Don't require checks or certified funds
- Can be fulfilled on your phone
- Support you with any move-out charges

How do I sign up for Obligo?

If your property offers Obligo, you will receive an invitation during the leasing process. You can also sign up through your RentCafe portal.

How do I qualify for Obligo's flexible options?

Qualification is based on eligibility criteria outlined in the application. During sign-up, you will qualify using Plaid (open banking) or a soft credit check and receive an instant decision. If approved, you will be able to choose from the available security options for your lease.

What is the Obligo fee?

For some of Obligo's options, such as No Deposit, there is a non-refundable Obligo Fee. The Obligo Fee is personalized to each renter and depends on the option you select and your specific lease details. You will see all fees and terms clearly before confirming your selection.

What happens if I renew my lease?

If you renew your lease, your Obligo coverage typically continues under the updated lease terms. If any changes are required, you will be notified and have to confirm any changes.

What happens when I move out?

If your property manager has no move-out charges, you'll get an email from Obligo confirming you owe nothing! If there are permissible charges submitted by your property manager, Obligo will pay for the charges and the renter repays Obligo. If you paid funds to Obligo, any remaining eligible balance will be returned according to your agreement. Obligo renters can always dispute charges directly with their property manager, and Obligo can help these renters navigate this process.



**Get set up
in minutes.**

Helpful Resources

Email us: support@myobligo.com

More FAQs:

myobligo.com/faq/?for=renters
